CM4375
CM4376

AC/DC CLAMP METER

HIOKI

Instruction Manual

EN

6 0 0 5 3 0 5 0 0

Contents

Contents

Warranty Certificate

Introduction

Thank you for purchasing the Hioki CM4375, CM4376 AC/DC Clamp Meter. To obtain maximum performance from the instrument over the long term, be sure to read this manual carefully and keep it handy for future reference.
Read the separate document "Operating Precautions" carefully before using the instrument.

Target audience

This manual has been written for use by individuals who use the product in question or who teach others to do so. It is assumed that the reader possesses basic electrical knowledge (equivalent to that of someone who graduated from the electrical program at a technical high school).

Trademark

- Bluetooth® is a registered trademark of Bluetooth SIG, Inc.(USA). The trademark is used by HIOKI E.E. CORPORATION under license.
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Notation

Symbols affixed to the instrument

⚠	Indicates cautions and hazards. Refer to the "Usage Notes" (p.6) section of the instruction manual and the included "Operating Precautions" for more information.
⚡	Indicates that the instrument may be connected to or disconnected from a live conductor.

Screen display

The instrument screen displays the alphanumeric characters as follows.

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

1 2 3 4 5 6 7 8 9 0

A different display is used in the case below.

ΟPEn : Wiring break detected

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Accuracy

We define measurement tolerances in terms of f.s. (full scale), rdg. (reading) and dgt. (digit) values with the following meanings:

f.s.	(maximum display value/range) The maximum displayable value. This is usually the name of the currently selected range.
rdg.	(displayed value) The value currently being measured and displayed on the measuring instrument.
dgt.	(resolution) The smallest displayable unit on a digital measuring instrument, i.e., the input value that causes the digital display to show a "1" as the least-significant digit.

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Verifying Package Contents

☐ Model CM4375 or CM4376
   AC/DC Clamp Meter

☐ Model L9207-10 Test Lead
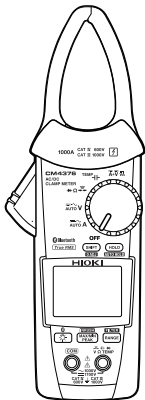
☐ Model C0203 Carrying Case

☐ LR03 Alkaline battery ×2

☐ Instruction Manual*

☐ Operating Precautions (0990A907)

☐ Precautions Concerning Use of
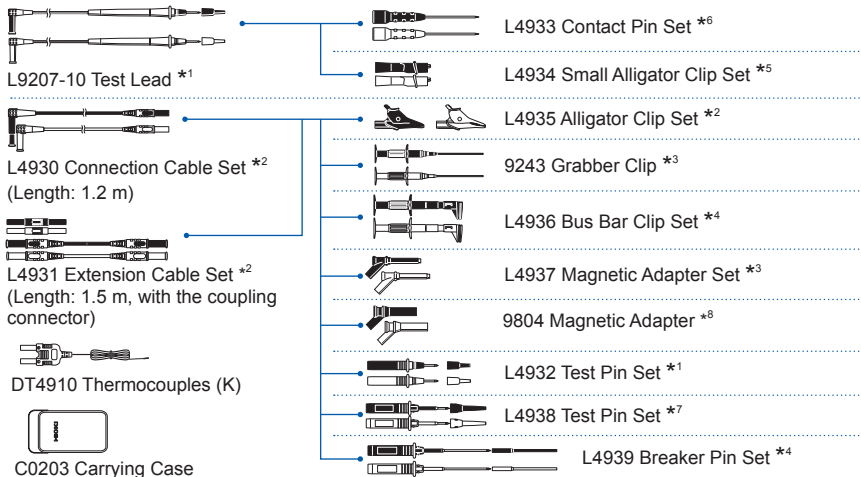   Equipment that Emits Radio Waves (only
   for model CM4376)

* Instruction manuals may also be available in other languages.
  Please visit our website at http://www.hioki.com

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Options (sold separately)

L9207-10 Test Lead *[1]

L4930 Connection Cable Set *[2]
(Length: 1.2 m)

L4931 Extension Cable Set *[2]
(Length: 1.5 m, with the coupling connector)

DT4910 Thermocouples (K)

C0203 Carrying Case

L4933 Contact Pin Set *[6]

L4934 Small Alligator Clip Set *[5]

L4935 Alligator Clip Set *[2]

9243 Grabber Clip *[3]

L4936 Bus Bar Clip Set *[4]

L4937 Magnetic Adapter Set *[3]

9804 Magnetic Adapter *[8]

L4932 Test Pin Set *[1]

L4938 Test Pin Set *[7]

L4939 Breaker Pin Set *[4]

*1: CAT IV 600 V/ CAT III 1000 V/ CAT II 1000 V
*2: CAT IV 600 V/ CAT III 1000 V
*3: CAT III 1000 V
*4: CAT III 600 V

*5: CAT III 300 V/ CAT II 600 V
*6: 33 V AC/ 70 V DC
*7: CAT III 600 V/ CAT II 600 V
*8: CAT IV 1000 V

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Usage Notes

Follow these precautions to ensure safe operation and to obtain the full benefits of the various functions. Read the separate document "Operating Precautions" carefully before using the instrument. Ensure that your use of the product falls within the specifications not only of the instrument itself, but also of any accessories, options, batteries, and other equipment being used.

⚠️DANGER

- **To prevent an electric shock, do not touch any areas beyond the barrier while the instrument is in use.**
  See: "1.2 Part Names" (p.12)
- **The maximum measurement current varies with the frequency, and the current that can be measured continuously is limited. Operating the instrument at less than this limitation is referred to as derating. Do not measure currents in excess of the derating curve. Doing so may result in instrument damage or malfunction, a fire, or burn due to sensor heating.**

- **To prevent an electric shock, confirm that the white portion (insulation layer) inside the cable is not exposed. If a color inside the cable is exposed, do not use the cable.**

⚠ WARNING

🚫 • **Do not allow the instrument to get wet, and do not take measurements with wet hands. This may cause an electric shock. (This precaution does not apply to insulated conductors.)**

❗ • **To prevent an electric shock, do not exceed the lower of the ratings shown on the instrument and test leads.**

⚠ CAUTION

 Do not place any foreign object between the jaws or any insert foreign object into the gap of the sensor head. Doing so may worsen the performance of the sensor or the opening-closing operation of the sensor head.

 Avoid dropping or jarring the instrument, which could damage the jaw, adversely affecting measurement.

 Attach the clamp around only one conductor. If you clamp single-phase (2-wire) or three-phase (3-wire) conductors together, the instrument will not be able to make a measurement.

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Test Lead

⚠ WARNING

To prevent an electric shock, when measuring the voltage of a power line use a test lead that satisfies the following criteria:
- **Conforms to safety standards IEC61010 or EN61010**
- **Measurement category III or IV**
- **Its rated voltage is higher than the voltage to be measured**

The optional test leads provided for the instrument conform to the safety standard EN61010. Use a test lead in accordance with its defined measurement category and rated voltage.

- **To prevent a short-circuit accident, be sure to use the test leads with the sleeves attached when performing measurements in the CAT III and CAT IV measurement categories.**
- **If the sleeves are removed during measurement, stop the measurement.**

⚠ CAUTION

The cable is hardened in freezing temperatures. Do not bend or pull it to avoid tearing its shield or cutting cable.

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Model L4937, 9804 Magnetic Adapter Set (optional)

⚠ **DANGER**

Persons wearing electronic medical devices such as a pacemaker should not use the Magnetic Adapter Set. Such persons should avoid even proximity to the Magnetic Adapter Set, as it may be dangerous. Medical device operation could be compromised, presenting a hazard to human life.

⚠ **CAUTION**

- Do not subject the Magnetic Adapter Set to mechanical shock, for example, due to dropping it. Shock can cause it to be chipped or cracked.
- Do not use the Magnetic Adapter Set in locations where it may be exposed to rainwater, dust, or condensation. In those conditions, the Magnetic Adapter Set may be decomposed or deteriorated. The magnet adhesion may be diminished. In such case, the instrument may not be hung in place and may fall.
- Do not bring the Magnetic Adapter Set near magnetic storage device such as floppy disks, magnetic cards, pre-paid cards, or magnetized tickets. Doing so may corrupt and may render them unusable. Furthermore, if the Magnetic Adapter Set is brought near precision electronic equipment such as PCs, TV screens, or electronic wrist watches, they may fail.

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Usage Notes

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1 Overview

1.1 Product Overview and Features

This instrument is a clamp meter that can perform true RMS measurement of current simply by clamping it around a circuit. In addition to current, it provides voltage measurement, frequency measurement, rush current measurement, resistance measurement, diode measurement, capacitance measurement, temperature measurement, and DC power measurement.

Model CM4376 also provide **Bluetooth**® communications functionality, allowing measurement data to be monitored and logged from a mobile device.
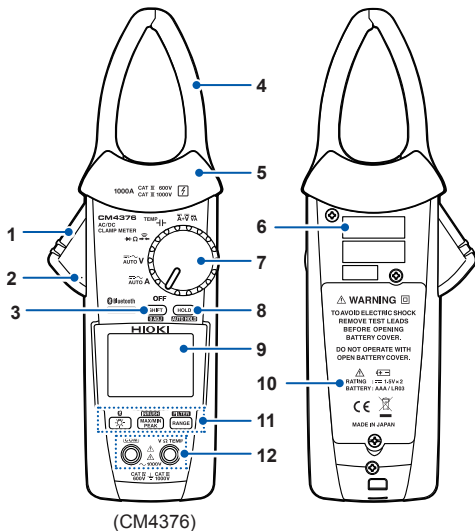
Measurement function list

$\overline{A} + \overline{V}$ $\overline{VA}$	DC current/DC voltage, DC power
TEMP ⊣⊢	Capacitance, temperature
⇥Ω ⇥̂	Continuity check, resistance, diode
⎓·∿ AUTO V	AUTO AC/DC, AC voltage, DC voltage, AC+DC voltage, frequency
⎓·∿ AUTO A	AUTO AC/DC, AC current, DC current, AC+DC current, frequency

1.2 Part Names

Front

Rear

(CM4376)

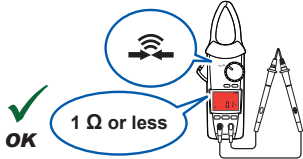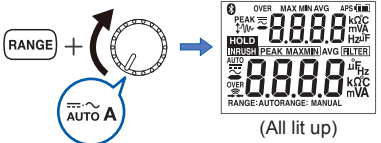| 1	Operation grip
2	Jaw open/closed mark (The jaws are open if the mark is not showing.)
3	**SHIFT** key (Selects function indicated in blue lettering.)
4	Jaw
5	Barrier
6	Serial number (The serial number consists of 9 digits. The first two (from the left) indicate the year of manufacture, and the next two indicate the month of manufacture.)
7	Rotary switch
8	**HOLD** key
9	LCD
10	Battery cover
11	Operation keys
12	Measurement terminals

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2 Making Measurements

2.1 Inspection Before Measurement

Check if there is any damage to the instrument occurred during storage or shipping and verify that instrument operates normally before using it. If you find any damage, contact your authorized Hioki distributor or reseller.

Check item		
☐ The battery cover is closed and its screw has been securely tightened.	☐	There is no damage to the test lead insulation, and neither the white sheathing nor metal conductor inside the wire are exposed.
☐ There is no foreign matter on the measurement terminals. (p.12)	☐	The instrument is neither damaged nor cracked.
☐ The test leads are not broken.	☐	No indicators are missing. (All lit up)

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2.2 Current Measurement

1 Turn the rotary switch.

2 Press for 1 sec.

SHIFT
0 ADJ ▶ Zero adjustment
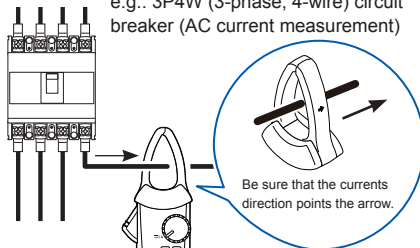
Frequency detection range of AC current
5.0 A or more
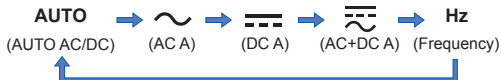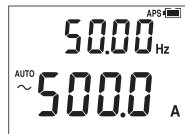
DC current polarity detection function (p.31)
If the measured value is negative, the buzzer will sound, and the display will turn red (threshold: −10 A).

3 Clamp the instrument around a conductor.

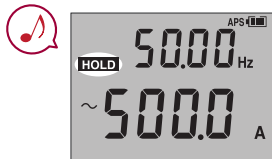e.g.: 3P4W (3-phase, 4-wire) circuit breaker (AC current measurement)

Be sure that the currents direction points the arrow.

50.00 Hz
AUTO
~ 500.0 A

4 **SHIFT**
0 ADJ

AUTO ➔ ∿ ➔ === ➔ ≈ ➔ **Hz**
(AUTO AC/DC) (AC A) (DC A) (AC+DC A) (Frequency)

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Manual Hold / Auto Hold

Manual hold

APS

HOLD 50.00 Hz

~ 500.0 A

HOLD **AUTO HOLD** ►Measured value retains.

Pressing the **HOLD** key again cancels the measured value hold function.

Auto hold

HOLD **AUTO HOLD** ► **HOLD** blinks.
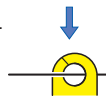
Press for 1 sec.

Clamp the instrument around a conductor.

(Measured value stabilizes.)

APS

HOLD 50.00 Hz

~ 500.0 A

Disconnect

Measured value automatically retains.

Pressing the **HOLD** key for 1 sec. cancels the auto hold function.

2

Auto hold conditions

Display value updates are stopped when the following two conditions are satisfied:
- When the measured value exceeds the threshold value described in the table in the next page. (voltage, current). When the measured value is less than the threshold value described in the table in the next page. (resistance, continuity, diode)
- When the range over which the measured value is fluctuating stabilizes within the fluctuation range described in the table in the next page.

Measurement
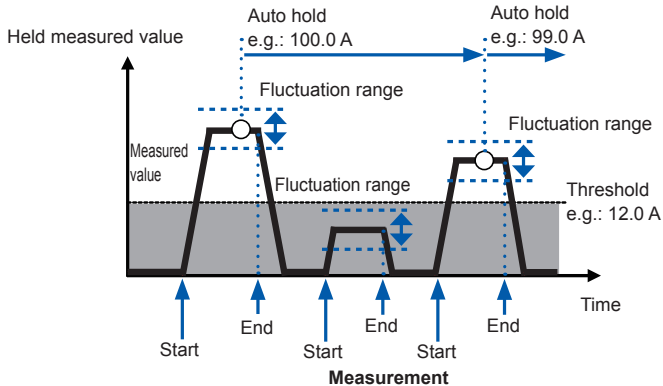
If the measured value falls below the threshold value (voltage, current) or exceeds the threshold value (resistance, continuity, diode) after display value updates are stopped, the display value update is restarted. Display value updates will stop if the two conditions are satisfied once again.
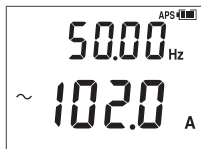
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Measurement function	Fluctuation range	Threshold value
AUTO A AC current DC current AC+DC current	Within 120 counts	120 counts
AC voltage DC voltage (excluding the 600.0 mV range) AC+DC voltage	6.000 V/60.00 V/600.0 V range: within 120 counts 1000 V range: within 20 counts 1500 V range: within 30 counts	6.000 V/60.00 V/600.0 Vrange: 120 counts 1000 V range: 20 counts 1500 V range: 30 counts
Resistance Continuity	600.0 Ω/6.000 kΩ/60.00 kΩ/ 600.0 kΩ range: within 100 counts	600.0 Ω/6.000 kΩ/60.00 kΩ/ 600.0 kΩ range: 4900 counts
Diode	1.800 V range: within 40 counts	1.800 V range: 1460 counts

The auto hold function only operates for the above measurement functions.

2

Filter Function

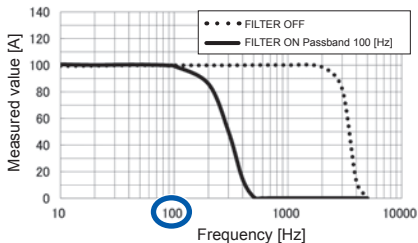**FILTER OFF**

Measured value including noise

$$
\begin{array}{c}
\text{APS} \\
50.00_{\text{Hz}} \\
\sim 102.0_{\text{A}}
\end{array}
$$

FILTER
RANGE
Press for 1 sec.

FILTER ON

Measured value with reduced noise

$$
\begin{array}{c}
\text{APS} \\
50.00_{\text{Hz}} \\
\text{FILTER} \\
\sim 100.0_{\text{A}}
\end{array}
$$

Frequency characteristics when using the filter function (100 A input)

- • • • FILTER OFF
- —— FILTER ON Passband 100 [Hz]

Measured value [A] vs Frequency [Hz]

Turn off the filter function when performing measurement of power supply frequencies in excess of 100 Hz, for example on an aircraft or ship.

Filter OFF

18
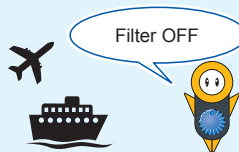
MAX value/MIN value/AVG value/PEAK value

1 Clamp the instrument around a conductor.

2 SHIFT / 0 ADJ 🚫 **AUTO** → ∿ → ⎓ → ⎓̃ → **Hz**
(AUTO AC/DC) → (AC A) → (DC A) → (AC+DC A) → (Frequency)

Can not be used at AUTO AC/DC.

2

3 INRUSH / MAX/MIN PEAK **MAX** → **MIN** → **AVG** → **PEAK MAX** → **PEAK MIN**

INRUSH MAX/MIN PEAK Press for 1 sec.
► Cancel

4 HOLD / AUTO HOLD ► Measured value retains.

The instrument performs true RMS measurement.
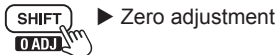
"AVG" indicates the average of all measured values.

PEAK MAX
MAX
MIN
Waveform
Measured value
(RMS value)

PEAK MIN

Display refresh interval

19
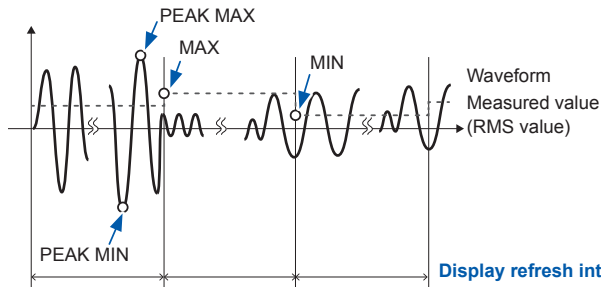
Rush current (INRUSH)

1 Turn off the motor.

2 Turn the rotary switch.

3 Press for 1 sec.

SHIFT **0 ADJ** ▶ Zero adjustment

4 Clamp the instrument around a conductor. Trigger level: ±10 A

5 Press for 1 sec.

INRUSH **MAX/MIN PEAK** ▶ INRUSH ON
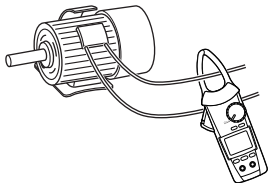
6 Turn on the motor.

(Rush current occurrence)

Maximum wave height (PEAK)
Example screen: 250 A

RMS value (INRUSH)

Example screen: 100 A

AC current

Interval during which rush current occurs
(Dozens to hundreds of milliseconds in duration)

Maximum wave height (PEAK)

RMS value (INRUSH)

DC current

Interval during which rush current occurs
(Dozens to hundreds of milliseconds in duration)
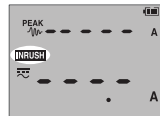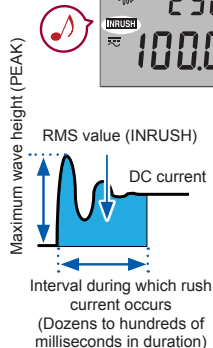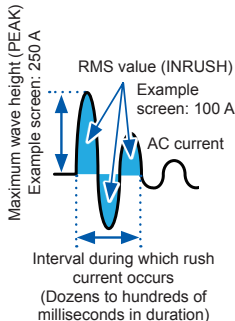
2.3 Other Measurement Functions

Voltage

e.g.: commercial power supply (AC voltage measurement)
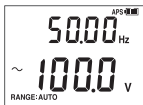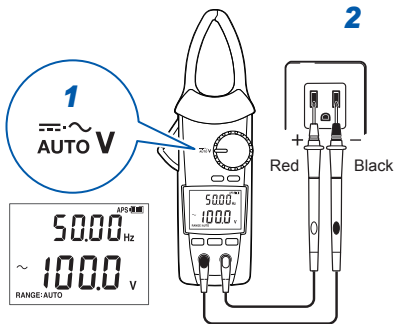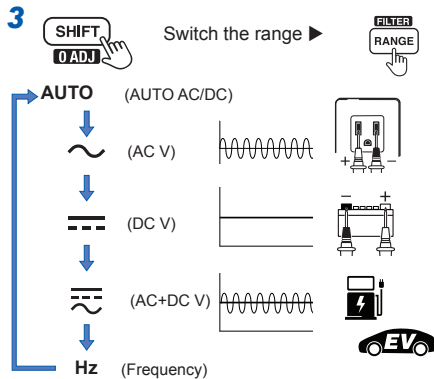
2

3 SHIFT / 0 ADJ   Switch the range ▶   FILTER / RANGE

1
⎓∼ **V**
AUTO

Red   Black

APS
50.00 Hz
∼ 100.0 V
RANGE: AUTO

AUTO (AUTO AC/DC)

∼ (AC V)

⎓ (DC V)

⎓∼ (AC+DC V)

Hz (Frequency)

No overvoltage
50.00 Hz
1000 V
RANGE AUTO
NO   *NO*
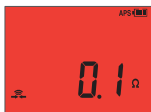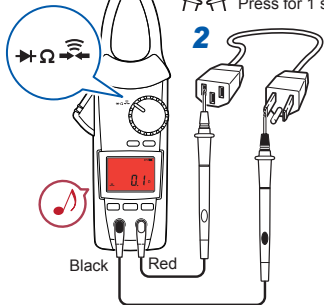(Red flash)

Do not touch.
+ ⎓ −
NO

DC voltage polarity detection function (p.31)
If the measured value is negative, the buzzer will sound, and the display will turn red (threshold: −10 V).

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2

Other Measurement Functions

Continuity Check

1 Zero adjustment

 + [SHIFT]
Press for 1 sec.

2

Black   Red

(Red display)

Resistance

1 Zero adjustment

 + [SHIFT]
Press for 1 sec.

2

[SHIFT / 0 ADJ]

Black   Red

RANGE:AUTO

Diode

[SHIFT / 0 ADJ]

Black   Red

[SHIFT / 0 ADJ]

Capacitance

TEMP

Red   Black

1.000 μF

RANGE: AUTO

SHIFT
0 ADJ

Temperature

TEMP

Model DT4910
Thermocouples (K)

Black   Red

23.0 ℃
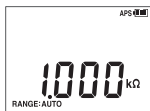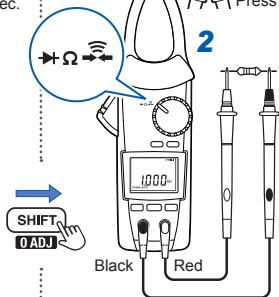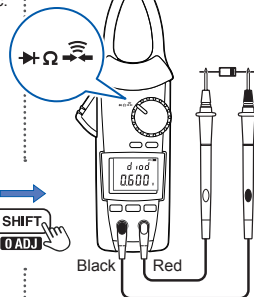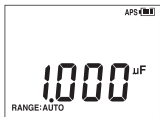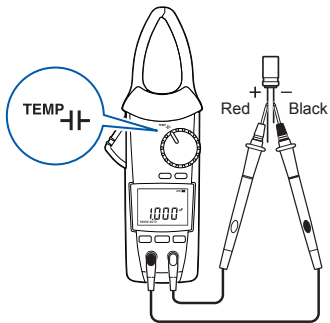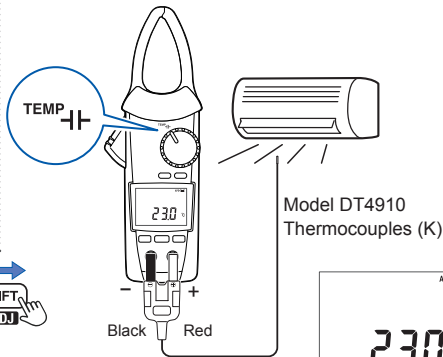
ϿΡΕn : DT4910 is broken.

To change the temperature display unit: p.32

tEᴍP ℃ ⟷ °F

2

Other Measurement Functions

Simultaneous display of DC current and DC voltage

e.g.: Checking a car battery

Black   Red

$\overline{\overline{A}}$+$\overline{\overline{V}}$ $\overline{\overline{V}}\overline{\overline{A}}$

30.0 A

12.0 V

RANGE:AUTO

SHIFT
0 ADJ
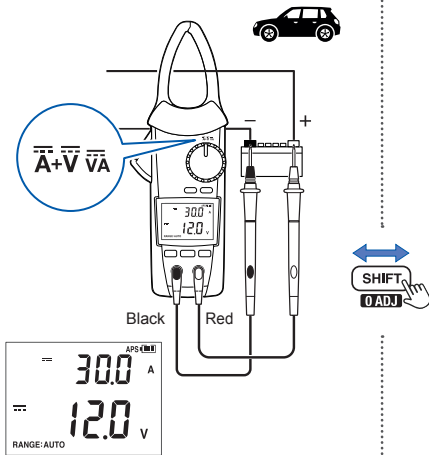
DC power

e.g.: Solar power system maintenance

Black   Red

$\overline{\overline{A}}$+$\overline{\overline{V}}$ $\overline{\overline{V}}\overline{\overline{A}}$

0.360 kVA

RANGE:AUTO
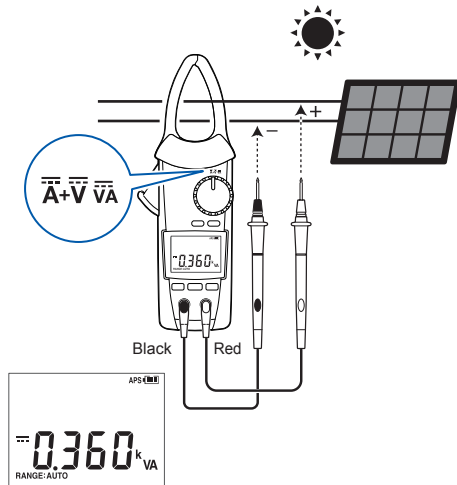
2.4 Bluetooth® Communications (only for model CM4376)

The CM4376 are clamp-style meters with Bluetooth (Bluetooth low energy) support. When the Bluetooth function is enabled, you can review measurement data and create measurement reports on mobile devices (iPhone, iPad, iPad mini™, iPad Pro, iPod touch, and Android™ devices). For more information about this functionality, see the **Help** function in the application software GENNECT Cross.

1 **Install the GENNECT Cross on your mobile device. (p.26)**

2

2 **Enable the Bluetooth function on the CM4376. (p.27)**

Press for 1 sec.
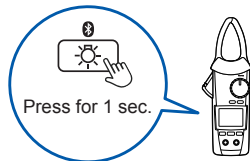
3 **Launch the GENNECT Cross and pair it with the CM4376. (p.28)**

4 **Select the General Measurement, Logging (Recording), or Waveform Graph function. (p.29)**

Installing the application software GENNECT Cross

Search for "GENNECT Cross" on the App Store from your iPhone, iPad or other Apple device, or on Google Play™ from your Android device. Then download and install the GENNECT Cross. You will need an Apple ID to download the app on the App Store, or a Google account to download the app on Google Play. For more information about how to register an account, contact the store at which you purchased your device.

- Because the CM4376 emit radio waves, use in a country or region where they have not been approved may be subject to fines or other penalties as a violation of applicable laws or regulations. For more information, see the attached "Precautions Concerning Use of Equipment that Emits Radio Waves" or go to our website.
- The CM4376 availability is limited to certain countries. For more information, contact your authorized Hioki distributor or reseller.
- The distance over which data can be sent and received using Bluetooth varies greatly depending on whether there are any obstructions between the paired instruments (for example, walls, metal barriers, etc.) and on the distance between the instrument and the floor (or ground). To ensure stable measurement, verify adequate signal strength.
- Although this application software is provided free of charge, downloading or using the application software may incur Internet connection charges. Such charges are the sole responsibility of the user.
- This application software is not guaranteed to operate on all mobile devices.

Turning on the Bluetooth function

| Bluetooth function OFF | | Bluetooth function ON |
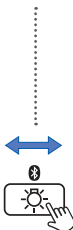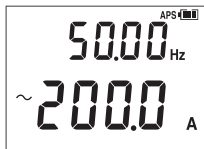
Press for 1 sec.

🔵 lights up: Bluetooth function ON

🔵 flashes: Sending/receiving data

Bluetooth® Communications (only for model CM4376)

Pairing the app with the CM4376

- When the app is launched for the first time (before being paired with any instrument), the **Instrument Settings** screen will be displayed.
- While the mobile device is displaying the **Instrument Settings** screen, simply move it close to a CM4376 to automatically pair it with the instrument (the app can be paired with up to 8 instruments).
- Allow about 5 to 30 seconds for the CM4376 to pair with the app after being turned on. If the instrument fails to pair within 1 minute, relaunch GENNECT Cross and cycle the instrument's power.

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Making measurements with the Bluetooth function

Select the **General Measurement**, **Logging (Recording)**, or **Waveform Graph** function on the **Home** screen. For more information about each function, see the **Help** function in the GENNECT Cross.

2
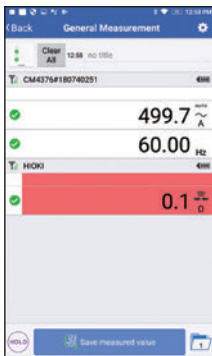
General Measurement
Saves measured values from multiple channels
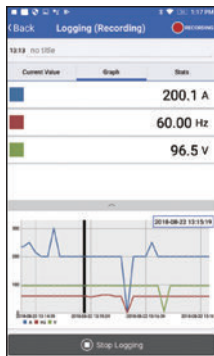
Logging (Recording)
Simple logging (up to 24 hours)
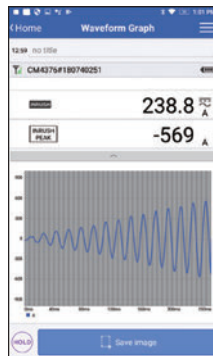
Waveform Graph
Simple oscilloscope (voltage/current)

2.5 Backlight / Auto Power Save (APS)

Backlight

50.00_{Hz} APS
~ 500.0 A

Backlight OFF

50.00_{Hz} APS
~ 500.0 A
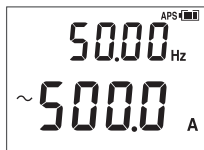
Backlight ON
Automatically switched off when the instrument is not in use for 40 sec.

Auto Power Save (APS)

50.00_{Hz} APS
~ 500.0 A
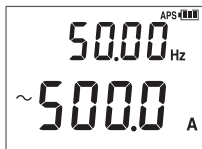
No operation for 15 min.

$RP5$
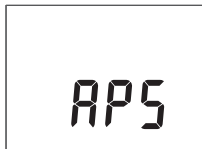
No operation for 45 min.

The instrument is automatically turned off.
To restart the instrument, briefly set the rotary switch to "OFF."

(Always on)
Cancelation method: (p.31)

You can turn the display back on by pressing a key or by turning the rotary switch.

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2.6 Power-on Option Table

+ ⟲ Move the rotary switch from the "OFF" position to any of the test mode positions while pressing an operation key.

Setting	Operating instruction	Factory setting	Setting retained?
Canceling the auto power save (APS) function (OFF)	**HOLD** + ⟲	ON	No (Set each time)
DC current and DC voltage polarity detection function (ON/OFF)	**SHIFT** + ⟲	OFF	Yes
Displaying all indicators (Version of software/Model number/ Serial number)	**RANGE** + ⟲	–	–
Buzzer sound (ON/OFF)	**MAX/MIN PEAK** + ⟲	ON	Yes
Automatic backlight deactivation (ON/OFF)	☼ + ⟲	ON	Yes

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Power-on Option Table

Setting	Operating instruction	Factory setting	Setting retained?
Switching the temperature unit	(SHIFT) + (HOLD) + ⟳ ↓ (MAX/MIN PEAK) + (RANGE) Press for 1 sec. ↓ To change the temperature unit: (RANGE) ↓ To save the setting: (MAX/MIN PEAK) Press for 1 sec.	°C	Yes

3 Specifications

3.1 General Specifications

Operating environment	Indoors, pollution degree 2, altitude up to 2000 m (6562 ft.)
Operating temperature and humidity	−25°C to 65°C (−13°F to 149°F), 90% RH or less (no condensation)
Storage temperature and humidity	−30°C to 70°C (−22°F to 158°F), 90% RH or less (no condensation, when batteries are removed)
Dustproof and waterproof	IP20 (Measuring voltage or current in a hazardous live conductor while completely dry) IP50 (Measuring resistance while completely dry) IP54 (During storage and while measuring current in an insulated conductor)
Standards	Safety EN 61010 EMC EN 61326
Power supply	LR03 alkaline battery ×2 Rated supply voltage: 1.5 V DC ×2
Continuous operating time	Approx. 40 hours (Bluetooth communication OFF) Approx. 20 hours (Bluetooth communication ON) (100 A AC measurement, LCD backlight OFF, at 23°C [73.4°F])
Interface (only for CM4376)	Bluetooth 4.0 LE **Bluetooth** (p.25)

General Specifications

Dimensions	Approx. 65W × 242H × 35D mm (2.56″W × 9.53″H × 1.38″D) (excluding protruding parts, operation grip, and jaw)
Jaw dimensions	Approx. 53W × 20D mm (2.09″W × 0.79″D)
Jaw cross-sectional minimum dimension	Approx. 9.5 mm (0.37″)
Maximum measurable conductor diameter	ϕ34 mm (1.34″)
Mass	Approx. 330 g (11.6 oz.) (excluding batteries)
Product warranty period	3 years Number of jaw open/close cycles: 30,000
Accessories	See: "Verifying Package Contents" (p.4)
Options	See: "Options (sold separately)" (p.5)

3.2 Input specifications/Measurement specifications

(1) Basic Specifications

Measurement range	See "3.3 Accuracy Table" (p.42)
Maximum rated voltage to terminal	1000 V AC (up to 1 kHz) 1700 V DC
Maximum rated voltage to earth	600 V AC (Measurement category IV) 1000 V AC (Measurement category III) Anticipated transient overvoltage: 8000 V
Measurement method	True RMS measurement
Measurement terminals	COM terminal and V terminal

(2) Current measurement specifications

Maximum input current	See the frequency derating characteristics (p.37)	
Coupling type	AC current [1]	AC coupling
	Other current measurements than the above	DC coupling

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Input specifications/Measurement specifications

Display update rate *2	AUTO A/AC current/DC current/ AC+DC current	5 times/sec.
	Current frequency	0.3 times to 5.0 times/sec. (varies depending on the frequency.)
	DC power	1 time/sec.
	DC current+DC voltage	2.5 times/sec.
Zero-display range	AUTO A/AC current/DC current/ AC+DCcurrent	5 counts or less
Crest factor	AUTO A/AC current/AC+DC current/ INRUSH (inrush current)	1.5 (1000 A or less)
Frequency detection input level	1000 A range	5.0 A or more
INRUSH Trigger level	+10 A or more or −10 A or less	
Peak detection time width	1 ms or more (when filter is off)	

*1: Does not apply to AC detection in AUTO A mode.

*2: Does not include range change time.

Frequency derating characteristics
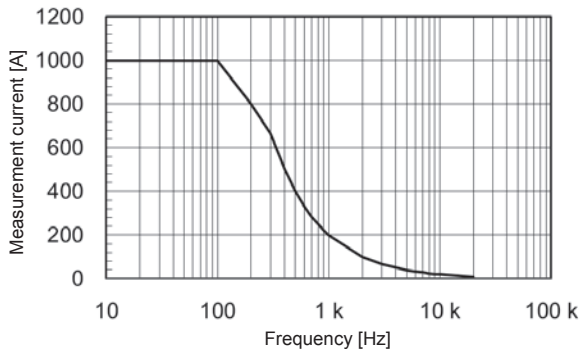
(3) Voltage measurement specifications

Overload protection	1870 V DC Lower of 1100 V AC or $2×10^7$ V·Hz (Applied continuously for up to 1 min.)	
Coupling type	AC voltage *[1]	AC coupling
	Other voltage measurements than the above	DC coupling
Input impedance	See "3.3 Accuracy Table" (p.42)	

Input specifications/Measurement specifications

Display update rate [2]	AUTO V/AC voltage/ DC voltage/AC+DC voltage	5 times/sec.
	Voltage frequency	0.3 times to 5.0 times/sec. (varies depending on the frequency.)
	DC power	1 time/sec.
	DC current+DC voltage	2.5 times/sec.
Zero-display range	AUTO V/AC voltage/ AC+DC voltage	5 counts or less
Crest factor	AUTO V/AC voltage/ AC+DC voltage	6.000 V range/60.00 V range/600.0 V range: 3 (4000 counts or less) 2 (4001 counts or more, 6000 counts or less)
		1000 V range: 2 (850 V or less) 1.7 (851 V or more, 1000 V or less)
Peak detection time width	1 ms or more (when filter is off)	
Frequency detection input level	10% or more of each range f.s.	
CMRR [3]	AC voltage/AC+DC voltage	−60 dB or more
	DC voltage	−100 dB or more
NMRR [4]	DC voltage	−60 dB or more

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*1: Does not apply to AC detection in AUTO V mode.
*2: Does not include range change time.
*3: Defined for 1 kΩ unbalance, 0 Hz/50 Hz/60 Hz input
*4: Defined for 50 Hz/60 Hz input

(4) Other Measurement Specifications

Overload protection	1700 V DC Lower of 1000 V AC or $2×10^7$ V·Hz (Applied continuously for up to 1 min.)	
Overload current	At steady state: 30 mA or less At transient state: 1.5 A or less	
Display update rate[*1]	Capacitance	0.5 times to 5.0 times/sec. (varies depending on the capacitance)
	Temperature (Thermocouples [K])	1 time/sec. (including check for thermocouple wiring breaks)
Response time	Continuity check	Detection of open or short for 0.5 ms or more
Open terminal voltage	Continuity check/resistance/diode	2.0 V DC or less
Continuity on threshold	25 Ω±10 Ω (continuous buzzer sound, red warning backlight lights up)	
Continuity off threshold	245 Ω±10 Ω	

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Input specifications/Measurement specifications

Maximum capacity load	10 mF
Maximum inductive load	10 H
Instrument reference contact temperature correction stabilization time	Up to 120 minutes (Reference: For an instrument at 23°C [73°F] placed in a 65°C [149°F] environment: 60 minutes)

*1: Does not include range change time.

(5) Accuracy specifications

Conditions of guaranteed accuracy	Guaranteed accuracy period	1 year (accuracy shown in accuracy table) 3 years (accuracy shown in accuracy table × 1.5) (reference values)
	Guaranteed accuracy period after adjustment made by Hioki	1 year
	Guaranteed accuracy for temperature and humidity	23°C±5°C (73°F±9°F), 90% RH or less (no condensation)
	(Current/continuity check/resistance: after zero adjustment has been performed) (Use model DT4910 for temperature (Thermocouples [K]))	
Conditions of accuracy input	Sine wave input	
Measurement accuracy	See "3.3 Accuracy Table" (p.42)	
Effects of conductor position [1]	Within ±1.5% rdg. (for cables of ϕ11 mm or more)	
Temperature coefficient	Add "measurement accuracy × 0.1/°C" (excluding 23°C±5°C [73°F±9°F]).	

[1]: At all positions around the jaw's center-point reference

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3.3 Accuracy Table

(1) AUTO A (AC/DC current automatic detection)

During AC detection: Conforms to accuracy specifications described in "(4) AC+DC current" (p.44).
During DC detection: Conforms to accuracy specifications described in "(3) DC current" (p.43).

(2) AC current

Measurement value/MAX/MIN/AVE

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy	
		Filter OFF	Filter ON
1.0 A to 30.0 A (0.1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±1.0 A	±2.3% rdg.±1.0 A
	45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±0.8 A	±1.8% rdg.±0.8 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±1.0 A	–
30.1 A to 900.0 A (0.1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±0.5 A	±2.3% rdg.±0.5 A
	45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±0.3 A	±1.8% rdg.±0.3 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±0.5 A	–
900.1 A to 999.9 A (0.1 A)	10 Hz ≤ f < 45 Hz	±2.3% rdg.±0.5 A	±2.8% rdg.±0.5 A
	45 Hz ≤ f ≤ 66 Hz	±1.8% rdg.±0.3 A	±2.3% rdg.±0.3 A
	66 Hz < f ≤ 1 kHz	±2.5% rdg.±0.5 A	–

PEAK MAX/PEAK MIN

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy
±10 A to ±1000 A (1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±7 A
	45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±7 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±7 A
±1001 A to ±1500 A (1 A)	10 Hz ≤ f < 45 Hz	±2.3% rdg.±7 A
	45 Hz ≤ f ≤ 66 Hz	±1.8% rdg.±7 A
	66 Hz < f ≤ 1 kHz	±2.5% rdg.±7 A

(3) DC current

3

Measurement value/MAX/MIN/AVE

Accuracy guarantee range (Resolution)	Measurement accuracy
±1.0 A to ±30.0 A (0.1 A)	±1.3% rdg.±0.8 A
±30.1 A to ±999.9 A (0.1 A)	±1.3% rdg.±0.3 A

PEAK MAX/PEAK MIN

Accuracy guarantee range (Resolution)	Measurement accuracy
±10 A to ±1000 A (1 A)	±1.3% rdg.±7 A
±1001 A to ±1500 A (1 A)	±1.8% rdg.±7 A

(4) AC+DC current

Measurement value/MAX/MIN/AVE

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy	
		Filter OFF	Filter ON
1.0 A to 30.0 A (0.1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±1.2 A	±2.3% rdg.±1.2 A
	DC, 45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±1.8 A	±1.8% rdg.±1.8 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±1.2 A	–
30.1 A to 900.0 A (0.1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±0.7 A	±2.3% rdg.±0.7 A
	DC, 45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±1.3 A	±1.8% rdg.±1.3 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±0.7 A	–
900.1 A to 999.9 A (0.1 A)	10 Hz ≤ f < 45 Hz	±2.3% rdg.±0.7 A	±2.8% rdg.±0.7 A
	DC, 45 Hz ≤ f ≤ 66 Hz	±1.8% rdg.±1.3 A	±2.3% rdg.±1.3 A
	66 Hz < f ≤ 1 kHz	±2.5% rdg.±0.7 A	–

PEAK MAX/PEAK MIN

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy
±10 A to ±1000 A (1 A)	10 Hz ≤ f < 45 Hz	±1.8% rdg.±7 A
	DC, 45 Hz ≤ f ≤ 66 Hz	±1.3% rdg.±7 A
	66 Hz < f ≤ 1 kHz	±2.0% rdg.±7 A
±1001 A to ±1500 A (1 A)	10 Hz ≤ f < 45 Hz	±2.3% rdg.±7 A
	DC, 45 Hz ≤ f ≤ 66 Hz	±1.8% rdg.±7 A
	66 Hz < f ≤ 1 kHz	±2.5% rdg.±7 A

(5) Current frequency/Voltage frequency

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Measurement accuracy
9.999 Hz (more than 9999 counts)	1.000 Hz to 9.999 Hz (0.001 Hz)	±0.1% rdg.±0.003 Hz
99.99 Hz (more than 9999 counts/ less than 900 counts)	1.00 Hz to 99.99 Hz (0.01 Hz)	±0.1% rdg.±0.01 Hz
999.9 Hz (less than 900 counts)	1.0 Hz to 999.9 Hz (0.1 Hz)	±0.1% rdg.±0.1 Hz

(6) INRUSH (Rush current)

INRUSH measurement value

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy
10.0 A to 999.9 A (0.1 A)	DC, 20 Hz ≤ f ≤ 500 Hz	±5.0% rdg.±1.3 A

INRUSH PEAK value

Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range	Measurement accuracy
±10 A to ±1000 A (1 A)	DC, 20 Hz ≤ f ≤ 500 Hz	±6.0% rdg.±10 A
±1001 A to ±1500 A (1 A)	DC, 20 Hz ≤ f ≤ 500 Hz	±8.0% rdg.±10 A

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(7) AUTO V (AC/DC voltage automatic detection)

During AC detection: Conforms to accuracy specifications described in "(10) AC+DC voltage" (p.51).
During DC detection: Conforms to accuracy specifications described in "(9) DC voltage" (p.49).

(8) AC voltage

Measurement value/MAX/MIN/AVE

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range *1 *2	Measurement accuracy Filter OFF	Measurement accuracy Filter ON	Input impedance *3
6.000 V (more than 6000 counts)	0.000 V to 0.299 V (0.001 V)	15 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.015 V	±2.0% rdg. ±0.015 V	3.2 MΩ±5%
		45 Hz ≤ f ≤ 66 Hz	±0.9% rdg. ±0.013 V	±1.4% rdg. ±0.013 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.015 V	–	
	0.300 V to 6.000 V (0.001 V)	15 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.005 V	±2.0% rdg. ±0.005 V	3.2 MΩ±5%
		45 Hz ≤ f ≤ 66 Hz	±0.9% rdg. ±0.003 V	±1.4% rdg. ±0.003 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.005 V	–	

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| Range (Auto-range threshold) | Accuracy guarantee range (Resolution) | Accuracy guarantee frequency range *1 *2 | Measurement accuracy | | Input impedance *3 |
			Filter OFF	Filter ON	
60.00 V (more than 6000 counts/ less than 540 counts)	3.00 V to 60.00 V (0.01 V)	15 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.05 V	±2.0% rdg. ±0.05 V	3.1 MΩ±5%
		45 Hz ≤ f ≤ 66 Hz	±0.9% rdg. ±0.03 V	±1.4% rdg. ±0.03 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.05 V	–	
600.0 V (more than 6000 counts/ less than 540 counts)	30.0 V to 600.0 V (0.1 V)	15 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.5 V	±2.0% rdg. ±0.5 V	3.0 MΩ±5%
		45 Hz ≤ f ≤ 66 Hz	±0.9% rdg. ±0.3 V	±1.4% rdg. ±0.3 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.5 V	–	
1000 V (less than 540 counts)	50 V to 1000 V (1 V)	15 Hz ≤ f < 45 Hz	±1.5% rdg. ±5 V	±2.0% rdg. ±5 V	3.0 MΩ±5%
		45 Hz ≤ f ≤ 66 Hz	±0.9% rdg. ±3 V	±1.4% rdg. ±3 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±5 V	–	

*1: Frequency range of 15 Hz ≤ f < 20 Hz is designed value.

*2: Within the frequency range of f < 45 Hz, the accuracy guarantee assumes a superposed DC voltage of less than 500 V.

*3: At 50 Hz AC.

3

Accuracy Table

PEAK MAX/PEAK MIN

Range	Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range [*1] [*2]	Measurement accuracy
6.000 V	0 V to ±12.00 V (0.01 V)	15 Hz ≤ f < 45 Hz	±1.8% rdg.±0.07 V
		45 Hz ≤ f ≤ 66 Hz	±1.5% rdg.±0.07 V
		66 Hz < f ≤ 1 kHz	±1.8% rdg.±0.07 V
60.00 V	±3.0 V to ±120.0 V (0.1 V)	15 Hz ≤ f < 45 Hz	±1.8% rdg.±0.7 V
		45 Hz ≤ f ≤ 66 Hz	±1.5% rdg.±0.7 V
		66 Hz < f ≤ 1 kHz	±1.8% rdg.±0.7 V
600.0 V	±30 V to ±1000 V [*3] (1 V)	15 Hz ≤ f < 45 Hz	±1.8% rdg.±7 V
		45 Hz ≤ f ≤ 66 Hz	±1.5% rdg.±7 V
		66 Hz < f ≤ 1 kHz	±1.8% rdg.±7 V
1000 V	±50 V to ±1000 V [*4] (1 V)	15 Hz ≤ f < 45 Hz	±1.8% rdg.±7 V
		45 Hz ≤ f ≤ 66 Hz	±1.5% rdg.±7 V
		66 Hz < f ≤ 1 kHz	±1.8% rdg.±7 V

*1: Frequency range of 15 Hz ≤ f < 20 Hz is designed value.

*2: Within the frequency range of f < 45 Hz, the accuracy guarantee assumes a superposed DC voltage of less than 500 V.

*3: Values of up to ±1200 V are displayed, but accuracy is not defined for display values in excess of 1000 V (which are provided as reference values).

*4: Values of up to ±1700 V are displayed, but accuracy is not defined for display values in excess of 1000 V (which are provided as reference values).

(9) DC voltage

Measurement value/MAX/MIN/AVE

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Measurement accuracy	Input impedance (DC input)
600.0 mV (more than 6000 counts)	0.0 mV to ±600.0 mV (0.1 mV)	±0.5% rdg. ±0.5 mV	6.7 MΩ±5%
6.000 V (more than 6000 counts/ less than 540 counts)	0.000 V to ±6.000 V (0.001 V)	±0.5% rdg. ±0.003 V	6.7 MΩ±5%
60.00 V (more than 6000 counts/ less than 540 counts)	0.00 V to ±60.00 V (0.01 V)	±0.5% rdg. ±0.03 V	6.1 MΩ±5%
600.0 V (more than 6000 counts/ less than 540 counts)	0.0 V to ±600.0 V (0.1 V)	±0.5% rdg. ±0.3 V	6.0 MΩ±5%
1500 V (less than 540 counts)	0 V to ±1000 V *1 (1 V)	±0.5% rdg. ±3 V	6.0 MΩ±5%
	±1001 V to ±1700 V *1 (1 V)	±2.0% rdg. ±5 V	

*1: In the 1500 V range, the instrument can withstand input of up to 1000 V continuously or input in excess of 1000 V for no greater than 1 minute.

3

PEAK MAX/PEAK MIN

Range	Accuracy guarantee range (Resolution)	Measurement accuracy
600.0 mV	0 mV to ±1200 mV (1 mV)	±1.0% rdg.±7 mV
6.000 V	0.00 V to ±12.00 V (0.01 V)	±1.0% rdg.±0.07 V
60.00 V	0.0 V to ±120.0 (0.1 V)	±1.0% rdg.±0.7 V
600.0 V	0 V to ±1000 V (1 V)	±1.0% rdg.±7 V
	±1001 V to ±1200 V (1 V)	±5.0% rdg.±7 V
1500 V	0 V to ±1000 V (1 V)	±1.0% rdg.±7 V
	±1001 V to ±1700 V (1 V)	±5.0% rdg.±7 V

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(10) AC+DC voltage

Measurement value/MAX/MIN/AVE

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range *1	Measurement accuracy		Input impedance *2
			Filter OFF	Filter ON	
6.000 V (more than 6000 counts)	0.000 V to 0.299 V (0.001 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.023 V	±2.0% rdg. ±0.023 V	DC: 6.7 MΩ±5% AC: 3.2 MΩ±5%
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg. ±0.023 V	±1.5% rdg. ±0.023 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.023 V	–	
	0.300 V to 6.000 V (0.001 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.013 V	±2.0% rdg. ±0.013 V	DC: 6.7 MΩ±5% AC: 3.2 MΩ±5%
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg. ±0.013 V	±1.5% rdg. ±0.013 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.013 V	–	
60.00 V (more than 6000 counts/ less than 540 counts)	3.00 V to 60.00 V 0.01 V	10 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.13 V	±2.0% rdg. ±0.13 V	DC: 6.1 MΩ±5% AC: 3.1 MΩ±5%
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg. ±0.13 V	±1.5 %rdg. ±0.13 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.13 V	–	

3

Accuracy Table

| Range (Auto-range threshold) | Accuracy guarantee range (Resolution) | Accuracy guarantee frequency range *1 | Measurement accuracy | | Input impedance *2 |
			Filter OFF	Filter ON	
600.0 V (more than 6000 counts/ less than 540 counts)	30.0 V to 600.0 V (0.1 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg. ±0.7 V	±2.0% rdg. ±0.7 V	DC: 6.0 MΩ±5% AC: 3.0 MΩ±5%
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg. ±0.7 V	±1.5% rdg. ±0.7 V	
		66 Hz < f ≤ 1 kHz	±1.5% rdg. ±0.7 V	–	
1000 V (less than 540 counts)	50 V to 1000 V (1 V)	10 Hz ≤ f < 45 Hz	±1.5 %rdg. ±7 V	±2.0 %rdg. ±7 V	DC: 6.0 MΩ±5% AC: 3.0 MΩ±5%
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0 %rdg. ±7 V	±1.5 %rdg. ±7 V	
		66 Hz < f ≤ 1 kHz	±1.5 %rdg. ±7 V	–	

*1: Frequency range of 10 Hz ≤ f < 20 Hz is designed value.
*2: At DC input, 50 Hz AC input.

PEAK MAX/PEAK MIN

Range	Accuracy guarantee range (Resolution)	Accuracy guarantee frequency range [1]	Measurement accuracy
6.000 V	0.00 V to ±12.00 V (0.01 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg.±0.07 V
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg.±0.07 V
		66 Hz < f ≤ 1 kHz	±1.5% rdg.±0.07 V
60.00 V	±3.0 V to ±120.0 V (0.1 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg.±0.7 V
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg.±0.7 V
		66 Hz < f ≤ 1 kHz	±1.5% rdg.±0.7 V
600.0 V	±30 V to ±1000 V [2] (1 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg.±7 V
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg.±7 V
		66 Hz < f ≤ 1 kHz	±1.5% rdg.±7 V
1000 V	±50 V to ±1000 V [3] (1 V)	10 Hz ≤ f < 45 Hz	±1.5% rdg.±7 V
		DC, 45 Hz ≤ f ≤ 66 Hz	±1.0% rdg.±7 V
		66 Hz < f ≤ 1 kHz	±1.5% rdg.±7 V

[1]: Frequency range of 10 Hz ≤ f < 20 Hz is designed value.

[2]: Values of up to ±1200 V are displayed, but accuracy is not defined for display values in excess of 1000 V (which are provided as reference values).

[3]: Values of up to ±1700 V are displayed, but accuracy is not defined for display values in excess of 1000 V (which are provided as reference values).

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(11) Continuity check

Range	Accuracy guarantee range (Resolution)	Measurement current	Measurement accuracy
600.0 Ω	0.0 Ω to 600.0 Ω (0.1 Ω)	200 µA±20%	±0.7% rdg.±0.5 Ω

(12) Resistance

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Measurement current	Measurement accuracy
600.0 Ω (more than 6000 counts)	0.0 Ω to 600.0 Ω (0.1 Ω)	200 µA±20%	±0.7% rdg. ±0.5 Ω
6.000 kΩ (more than 6000 counts/less than 540 counts)	0.000 kΩ to 6.000 kΩ (0.001 kΩ)	100 µA±20%	±0.7% rdg. ±0.005 kΩ
60.00 kΩ (more than 6000 counts/less than 540 counts)	0.00 kΩ to 60.00 kΩ (0.01 kΩ)	10 µA±20%	±0.7% rdg. ±0.05 kΩ
600.0 kΩ (less than 540 counts)	0.0 kΩ to 600.0 kΩ (0.1 kΩ)	1 µA±20%	±0.7% rdg. ±0.5 kΩ

(13) Diode

Range	Accuracy guarantee range (Resolution)	Short-circuit current	Measurement accuracy
1.800 V	0.000 V to 1.800 V [1] (0.001 V)	200 µA±20%	±0.7% rdg.±0.005 V

[1]: Beeping buzzer tone at forward connection (0.15 V to 1.8 V). Continuous buzzer tone and red backlight lights up if less than 0.15 V.

(14) Capacitance

Range (Auto-range threshold)	Accuracy guarantee range (Resolution)	Discharge current	Measurement accuracy
1.000 µF (more than 1100 counts)	0.000 µF to 1.100 µF (0.001 µF)	10 nA±20% 100 nA±20% 1 µA±20%	±1.9% rdg. ±0.005 µF
10.00 µF (more than 1100 counts/less than 100 counts)	0.00 µF to 11.00 µF (0.01 µF)	100 nA±20% 1 µA±20% 10 µA±20%	±1.9% rdg. ±0.05 µF
100.0 µF (more than 1100 counts/less than 100 counts)	0.0 µF to 110.0 µF (0.1 µF)	1 µA±20% 10 µA±20% 100 µA±20%	±1.9% rdg. ±0.5 µF
1000 µF (less than 100 counts)	0 µF to 1100 µF (1 µF)	10 µA±20% 100 µA±20% 200 µA±20%	±1.9% rdg. ±5 µF

(15) Temperature (Thermocouples (K))

Range	Accuracy guarantee range (Resolution)	Measurement accuracy *1
°C	−40.0°C to 400.0°C (0.1°C)	±0.5% rdg.±3.0°C
°F *2	−40.0°F to 752.0°F (0.1°F)	±0.5% rdg.±5.4°F

*1: Conditions (In an environment where the temperature of the instrument is ±1°C and stable)

*2: Instrument can be made to display readings in Fahrenheit (°F) by means of special operation.

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(16) DC power

Voltage range [1] (Input voltage range)	Accuracy guarantee range (Resolution)	Measurement accuracy
600.0 mV (0.0 mV to ±600.0 mV)	0.000 kVA to ±0.600 kVA (0.001 kVA)	±2.0% rdg.±0.020 kVA
6.000 V (±0.540 V to ±6.000 V)	0.00 kVA to ±6.00 kVA (0.01 kVA)	±2.0% rdg.±0.20 kVA
60.00 V (±5.40 V to ±60.00 V)	0.0 kVA to ±60.0 kVA (0.1 kVA)	±2.0% rdg.±2.0 kVA
600.0 V (±54.0 V to ±600.0 V)	0 kVA to ±600 kVA (1 kVA)	±2.0% rdg.±20 kVA
1500 V (±540 V to ±1000 V)	0 kVA to ±1000 kVA (1 kVA)	±2.0% rdg.±20 kVA
1500 V (±1001 V to ±1700 V)	0 kVA to ±1700 kVA (1 kVA)	±4.0% rdg.±20 kVA

[1]: The DC power range is selected automatically based on the voltage range.

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4 Repairs, Inspections, and Cleaning

4.1 Troubleshooting

Symptom	Verification and/or Solution
• The instrument is indicating an abnormal measured value.	• Is the measured current value too small for the instrument's measurement range? • Wrap the wire around the jaw one or more times. Each additional wrap of the wire will increase the measured value, so that wrapping it once yields a measured value that is twice the actual value and wrapping it twice yields a measured value that is three times the actual value.
	• Is the tip of the jaw open?
	• Is the jaw damaged? • If the jaw is damaged or cracked, it will not be able to measure current accurately. Send the instrument for repair.
	• Displayed values can frequently fluctuate due to induction potential even when no voltage is applied. This, however, is not a malfunction.

Troubleshooting

Symptom	Verification and/or Solution
• When readings from the instrument are compared with those of another clamp-on current meter, the measured values differ.	• The instrument cannot accurately measure waveforms that contain a component that falls outside the frequency characteristics range.
	• Since the instrument performs true RMS measurement, it can accurately measure distorted waveforms. When measuring a distorted waveform, the measured value will differ from a clamp-on current meter that uses the averaging method.
• The current value is larger than expected. • A current value is displayed even though there is no input.	• The instrument cannot perform measurement accurately in the presence of a strong magnetic field from a source such as a nearby transformer or high-current circuit or in the presence of a strong electric field from a source such as a wireless device.
• A sound is being emitted by the instrument's jaw.	• The jaw may emit sound when measuring AC currents in excess of approx. 500 A, however, there is no effect on the measurement.
• The measured value does not appear.	• Check the continuity of the test leads. (p.24) If a wiring break is found, replace the test leads.
• No measured value is displayed, even when the test leads are shorted. • Zero adjustment is impossible.	• Insert the test leads all the way. Use the proper measurement method. If no problem can be found, the instrument may be damaged. Send the instrument for repair. • When performing current measurement, perform zero-adjustment while no measurement target is being clamped.

4.2 Error display

| Error display	Description	Solution
Err 001	**ROM error** Program	When the error appears in the display, it is necessary to repair the instrument. Please contact your authorized Hioki distributor or reseller.
Err 002	**ROM error** Adjustment data	
Err 005	**ADC error** Hardware malfunction	
Err 008	**Bluetooth error** Hardware malfunction (only for model CM4376)	

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4.3 Insert/Replace Batteries

⚠ WARNING

- **To avoid electric shock, turn off the instrument and disconnect the test leads before installing or replacing the batteries.**
- **Handle and dispose of batteries in accordance with local regulations.**
- **To prevent instrument damage or an electric shock, use only the screw that are originally installed for securing the battery cover in place. If you have lost a screw or find that a screw is damaged, please contact your authorized Hioki distributor or reseller.**

The 🔋 indicator lights up when the battery charge diminishes. Replace the batteries as soon as possible. The batteries may die if the backlight turns on or the buzzer sounds. After use, be sure to turn off the instrument.

Screw used to adjust
measured values ×3
(Do not adjust)
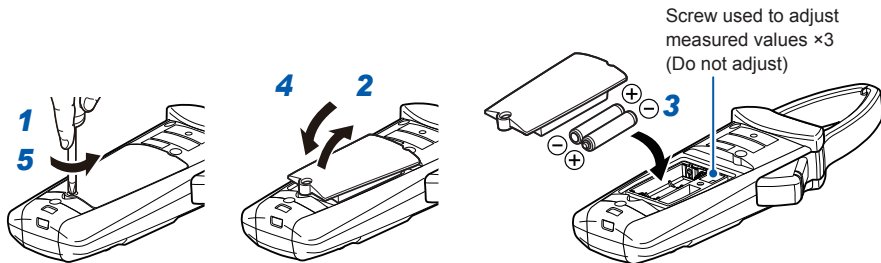
Do not adjust any screws other than the screw holding the battery cover in place. Do not adjust the three screws underneath the cover, which are used to adjust measured values, as doing so may prevent accurate measurement.

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4.4 Cleaning

To clean the instrument, wipe it gently with a soft cloth moistened with water or mild detergent.

Insert/Replace Batteries

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HIOKI

Warranty Certificate

Model	Serial number	Warranty period
		Three (3) years from date of purchase (___ / ___)

Customer name:

Customer address:

Important

· Please retain this warranty certificate. Duplicates cannot be reissued.

· Complete the certificate with the model number, serial number, and date of purchase, along with your name and address. The personal information you provide on this form will only be used to provide repair service and information about Hioki products and services.

This document certifies that the product has been inspected and verified to conform to Hioki's standards.
Please contact the place of purchase in the event of a malfunction and provide this document, in which case Hioki will repair or replace the product subject to the warranty terms described below.

Warranty terms

1. The product is guaranteed to operate properly during the warranty period (three (3) years from the date of purchase). If the date of purchase is unknown, the warranty period is defined as three (3) years from the date (month and year) of manufacture (as indicated by the first four digits of the serial number in YYMM format).

2. If the product came with an AC adapter, the adapter is warranted for one (1) year from the date of purchase.

3. The accuracy of measured values and other data generated by the product is guaranteed as described in the product specifications.

4. In the event that the product or AC adapter malfunctions during its respective warranty period due to a defect of workmanship or materials, Hioki will repair or replace the product or AC adapter free of charge.

5. The following malfunctions and issues are not covered by the warranty and as such are not subject to free repair or replacement:

   -1. Malfunctions or damage of consumables, parts with a defined service life, etc.

   -2. Malfunctions or damage of connectors, cables, etc.

   -3. Malfunctions or damage caused by shipment, dropping, relocation, etc., after purchase of the product

   -4. Malfunctions or damage caused by inappropriate handling that violates information found in the instruction manual or on precautionary labeling on the product itself

   -5. Malfunctions or damage caused by a failure to perform maintenance or inspections as required by law or recommended in the instruction manual

   -6. Malfunctions or damage caused by fire, storms or flooding, earthquakes, lightning, power anomalies (involving voltage, frequency, etc.), war or unrest, contamination with radiation, or other acts of God

   -7. Damage that is limited to the product's appearance (cosmetic blemishes, deformation of enclosure shape, fading of color, etc.)

   -8. Other malfunctions or damage for which Hioki is not responsible

6. The warranty will be considered invalidated in the following circumstances, in which case Hioki will be unable to perform service such as repair or calibration:

   -1. If the product has been repaired or modified by a company, entity, or individual other than Hioki

   -2. If the product has been embedded in another piece of equipment for use in a special application (aerospace, nuclear power, medical use, vehicle control, etc.) without Hioki's having received prior notice

7. If you experience a loss caused by use of the product and Hioki determines that it is responsible for the underlying issue, Hioki will provide compensation in an amount not to exceed the purchase price, with the following exceptions:

   -1. Secondary damage arising from damage to a measured device or component that was caused by use of the product

   -2. Damage arising from measurement results provided by the product

   -3. Damage to a device other than the product that was sustained when connecting the device to the product (including via network connections)

8. Hioki reserves the right to decline to perform repair, calibration, or other service for products for which a certain amount of time has passed since their manufacture, products whose parts have been discontinued, and products that cannot be repaired due to unforeseen circumstances.

HIOKI E.E. CORPORATION

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18-07 EN-3

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